

# *East Anglian Regional Housing Office*



Welcome to the East Anglian Regional Housing Office at RAF Lakenheath/Mildenhall. We are committed to giving our customers excellent service, providing the military family and single member, housing on or off-base that will suit their needs. There are three housing locations, serving the RAF Lakenheath, Mildenhall and Feltwell base personnel. With new kitchen and bath renovations, exterior enhancements, whole house renovations, and new construction, the quality of life for base housing is always being improved. Housing professionals are available to answer all your questions about on and off-base housing. Housing floor plans, area maps and local rental listings are available at the housing offices located in Building 429 at RAF Lakenheath and Building 231 at RAF Mildenhall. Loaner furniture and appliances are available from our Furnishings Management Section (FMS) located in Building 429 at RAF Lakenheath.

Operating Hours and Telephone Numbers are:

- **Housing Office RAF Lakenheath Bldg 429**
  - **0800 – 1600: Mon, Tue and Wed**
  - **0930 – 1600: Thu**
  - **0800 – 1530: Fri**
  - **US Holidays: Open**
  - **UK and MOD Holidays: Closed**
  
  - **Assistance (TLA/OHA/MFH Wait Lists): 226-2000**
  - **Referral (Community Housing): 226-2063**
  - **Facilities (MFH Inspections / Maintenance): 226-2064**
  - **FMS 226-7030**
  
  - **Dialing from Off-Base: 01638-52 XXXX**
  
- **FMS RAF Lakenheath Bldg 429**
  - **0800 – 1600: Mon, Tue and Wed**
  - **0930 – 1600: Thu**
  - **0800 – 1530: Fri**
  - **US Holidays: Open**
  - **UK and MOD Holidays: Closed**



## **Temporary Lodging Allowance (TLA)**

TLA partially reimburses you for expenses while in temporary lodging (including transient facilities) and cost of meals. TLA is based primarily on permanent change of station (PCS) moves and non-availability of government-controlled quarters (other than transient quarters) or private rental housing. If Government transient facilities are available and not used, TLA lodging reimbursement is limited to the Government-quarters cost. Lodging expenses are not reimbursable when you stay with friends, relatives, coworkers, or associates. In these cases, only meals are reimbursed. ***You must report to the Housing Office within 5 duty days after the reporting date to the permanent duty station (PDS) to register for permanent housing.*** The Housing Office will inform you of the availability of government quarters and advise you on how to find private rental housing.

Upon arrival (reporting) at a USAFE PDS, service members will be authorized up to 60 days TLA to facilitate in-processing and determination of housing options. Under certain circumstances TLA may be extended for more than 60 days after arrival, but such extensions must be approved by the 3rd Air Force Commander. Paragraph 9160-I of the Joint Travel Regulation discusses when an extension might be justified. The Housing Office will provide instructions on how to request an extension beyond 60 days if necessary.

**When government-controlled quarters are available in your category and bedroom requirement, you will receive an offer for government-controlled quarters; no area preferences are taken into consideration. If you refuse to occupy available government-controlled quarters, TLA is terminated the first date Furnishings Management Section (FMS) can deliver loaner furnishings based on the date quarters are available.**

If government-controlled quarters **are not available** in your category and bedroom requirement you must aggressively seek private rental housing to maintain your entitlement to TLA. If you elect to process a rental contract on a house, or purchase a house which is not ready for occupancy within 60 days your TLA entitlement will end at 60 days unless an extension is approved.

Aggressive search criteria must be documented in 10-day increments. For the first ten days, a minimum of two documented house visits to secure permanent off-base housing is required. Subsequent ten-day increments will require five documented house visits.

Where available, you can elect to initiate a temporary short-term rental contract in order to commence OHA while searching for, or awaiting other permanent housing. The Housing Office maintains a list of short-term let options.

***Please contact your Housing Office representative for more information on TLA requirements.***

## **Overseas Housing Allowance (OHA)**

OHA is paid at your maximum rental allowance or the maximum rent of the property, whichever is lower. Rental payment over and above the amount of your OHA entitlement is not paid to you. Try and ensure you get value for your money and make allowances for possible future rent increases. It is not always advisable to maximize your OHA. If your situation or circumstances change, it must be reflected in your OHA.

**Utility Allowance** will be provided to you for the payment of electricity, heating and water. In almost all cases these payments are your responsibility when renting a home off-base. Legislation exists in the UK to ensure you are provided with the **Energy Efficiency** of a property before you make a choice to rent it. This is provided to you in the form of an Energy Performance Certificate (**EPC**). Homes are rated from **A to G**, with **A** being the most efficient, **G** being the least.

**Moving In Housing Allowance (MIHA)** is a one time payment to assist you with additional costs you may incur on your move into off-base housing.

Your OHA will start and your TLA will stop on the effective date of your lease agreement. Ensure the time between when you sign your lease and the effective start date is sufficient to process your OHA allowance paperwork, and the funds you need will be on hand to pay to your landlord.

You can apply for **Advance Overseas Housing Allowance (AOHA)** which is a loan up to three times your rent amount or maximum rent allowance. You will need to produce a signed lease in order to apply for AOHA and have signed approval from your commander. (Repayment is made over 12 months by automatic pay deduction. Alternatively you can defer repayment of your deposit advance until year 2 or the end of your tour).

### **Military Family Housing Availability**

Military Family Housing (MFH) consists of one, two and three story units. East Anglian Regional Housing Office has 3 separate housing areas located both on base and in the surrounding communities. MFH areas range from on base up to 10 miles away from base. The waiting times are approximate and change on a monthly basis. Please check with the Housing Office for current waiting times.

Providing you submit an application for housing within 30 days of your arrival, your effective placement date on the waiting list will be the departure date from your losing installation. **Please note that credit for a remote tour (UDR) must be claimed within 30 days of your arrival.**

### **The Local Area**

The area surrounding RAF Lakenheath and RAF Mildenhall is very rural and comprised of many small towns and villages. Ensure you carefully consider the type of roads you will have to drive when choosing a home. *When looking at the drive to the home of your choice, consider the changing daylight hours and weather, depending on the season.*

### **Renting in the Community**

It is a command decision to involve the Housing Office in all community letting to ensure basic safety prior to approving Overseas Housing Allowance (OHA), referred to as our Adequacy Standards Program. This program has greatly increased the influence of the Housing Office to your benefit when renting homes off-base.

***A current Adequacy Standards inspection must be conducted prior to you signing a lease or committing yourself in any financial way. Check to make sure this has been accomplished prior to signing a lease. Any deficiencies found at the property will prevent approval of OHA until remedy and further inspection.***

Listings of available off-base rental properties are available on Homes.Mil and on the computers in the Housing Office reception area at RAF Lakenheath. Photos are presented with the listing where possible. For a larger amount of available rentals, visit [www.rightmove.co.uk](http://www.rightmove.co.uk).

### **Rental Advice**

Always verify the **available date**, preferably before viewing the property, to ensure you will be able to occupy the property within your TLA Allowance. Please be aware that a change in an available date on a property is **not justification for a Temporary Living Allowance (TLA) extension.**

The Housing Office provides a standard lease for you to use when renting a home off-base and we encourage its use whenever possible. If you are presented with another lease, ensure you take the time to review it properly and ask for clarification if needed. Being familiar with your lease will enable you to fully appreciate your rights and obligations when renting your home. The **military clause** in the standard housing contract allows you to give 30 days notice to terminate a lease for a military reason (i.e., take up an offer of MFH or PCS, etc.). If another lease is signed you should ensure that at a minimum it contains a military clause identical or similar to

that contained in the Housing Office lease. **Please have the Housing Office review your military clause before signing your lease.**

It is common practice for rental agents in the UK to charge a tenant rental fees for setting up the tenancy. Beware, as **agent fees are not reimbursable**. Ask up front if there are fees and if so what they will be. Many landlords and agents do not make administration charges in the case of USAF personnel.

Although your concern at present is finding a home, you may need to move again in the near or distant future. Notice to end your tenancy must always be in writing and in accordance with how your lease states you should serve notice. If you have any questions, please ask the housing office in advance. **Security deposits** are nearly always required before possession of the property will be given, normally equivalent to at least one months rent. Security deposits may be used by the landlord for any outstanding obligations when the tenancy comes to an end.

To minimize disputes regarding the condition of your property and your security deposit, you should ensure a comprehensive condition inventory of the property is completed at the beginning of the tenancy and signed by both parties. The Housing Office provides an example inventory for your use. The condition of all aspects relating to the property should be referred to on the condition inventory otherwise it is simply a matter of your word against the landlord's at the end of the tenancy. Any landlord/agent taking a deposit from you in connection with a rental contract, are required to register your deposit in one of the UK government approved schemes. UK law expects tenants to police landlord compliance with this legislation. **If you have not received instructions from your landlord/agent as to where your deposit is registered within 30 days**, query this with your landlord or contact the Housing Office.

### **Purchasing in the Community**

If you choose to purchase a home, TLA reimbursement will be limited to 60 days. This may be insufficient to cover you for the time period needed to complete the purchase. In such a case it will be necessary to find a short term rental in the meantime. Attempt to do as much research as possible through local agents and financial brokers. The UK home buying market is very competitive.

### **Furnishings Management Section (FMS)**

Temporary loaner furniture is available from FMS for off-base and on-base residents for up to 90 days, prior to the delivery of your household goods. A temporary loaner kit consists of beds, dressers, sofas, tables and chairs. Requests should be delivered within five to seven duty days. Please ensure you process your request at least ten days prior to the effective date of your move, in order to allow time for delivery.

Duration of tour (DOT) items are available for off-base residents. Items include wardrobes, washer/dryer, stove, refrigerator, and transformers **WHERE NOT PROVIDED BY THE LANDLORD**. A landlord/ tenant statement must be provided to FMS with any application for appliances. Stipulate available space and relevant connections available.

It is important that you report any damages to your property on delivery prior to signing for receipt of item on AF Form 228. Any damage to the landlord's property will be taken from your security deposit so recording of damages is essential to ensure you can utilize the reimbursement process. ***Please contact the FMS customer service desk for more detailed information.***

## **Important Information and Checklist for all Newcomers**

- Report to the Housing Office within 5 duty days of arrival to receive information on housing options and Temporary Lodging Allowance (TLA) reimbursement
- When securing economy rentals; please verify if the rental has passed an Adequacy Standards Inspection or an appointment has been scheduled
- **DO NOT** sign a lease until the property has passed an Adequacy Standards Inspection and the lease has been reviewed by the Housing Office
- Processing Advance Overseas Housing Allowance (AOHA) requires additional days between applying for AOHA and the lease effective date

### **The Following Items are Required to File TLA / OHA Paperwork**

#### **TLA Arrival**

- 1 copy of orders for each claim
- Fully itemized receipt from lodging for nights claimed
- House Search Form: Must be completed for each claim, until housing is secured
  - 1<sup>st</sup> Claim – if housing hasn't been secured, you will need to list at least 2 houses you have looked at and reasons you haven't accepted these houses
  - Subsequent Claims - if housing hasn't been secured, you will need to list at least 5 houses you have looked at and reasons you haven't accepted these houses
- Off-base lodging: requires a letter of non-availability from lodging
- Staying with friends: confirmation of lodging letter from friends

#### **Advance OHA**

- 1 copy of signed lease (housing unable to make copies)
- 1 copy of orders (only needed for deferring repayments)

#### **OHA Start**

- 1 copy of orders
- 1 copy of signed lease (housing unable to make copies)

**\*\*\*\*\*PLEASE NOTE\*\*\*\*\***

**In accordance with JTR, Para. 9150, TLA is provided to partially reimburse a member for more than normal expenses incurred while occupying temporary lodging. If government-controlled housing is available, accompanied members will be offered the next available unit. In accordance with USAFE-USAF AF Instruction 65-104, para. 14: If a service member refuses to occupy available government-controlled quarters, TLA is terminated the first date Furnishings Management Section (FMS) can deliver loaner furnishings based on the date quarters are available.**

***Sign Understanding at the Completion of Arrival Briefing***

## **Military Clause**

2.5.3 Notwithstanding the express terms contained herein this tenancy may be terminated earlier by the Tenant for reasons of military necessity as defined in paragraph 2.5.4. subject to the Tenant giving the Landlord/Agent not less than 30 (thirty) days' notice in writing, such written notice to be served personally or by Receipted Post by the Tenant upon the Landlord/Agent additionally Tenant may terminate this tenancy early but must reside at the property for 6 (six) months of this tenancy if the Tenant voluntarily accepts an offer of accommodation provided by the United States Air Force or its agents, subject to the Tenant giving the Landlord/Agent not less than 30 (thirty) days' notice in writing, such written notice to be served Personally or by Receipted post by the Tenant upon the Landlord/Agent. If Tenant properly effects an early termination under this clause, Landlord/Agent shall not require from Tenant any charge, levy, penalty, or other payment whatsoever by reason of such termination.

2.5.4 Military necessity generally includes but is not limited to the following circumstances.

2.5.4.1 Tenant is officially directed by the United States Air Force to a permanent duty location that is at least 10 (ten) miles greater in distance from the leased premises than the Tenant's duty location when the tenancy was entered into, this includes Permanent Change of Station (PCS) and Permanent Change of Assignment (PCA); or

2.5.4.2 Tenant is directed by the United States Air Force to occupy quarters or accommodations provided by the United States Air Force or its agents; or

2.5.4.3 Tenant, spouse and/or dependents are no longer permitted to remain in England or Wales, or are required to return to the United States (or place of origin other than England or Wales) for a protracted period of time (e.g. loss of command sponsorship, military necessity, illness or death); or if the United Kingdom or the United States become party to a war; or

2.5.4.4 Tenant is directed to deploy to a temporary duty location for a period in excess of 90 (ninety) days; or

2.5.4.5 Tenant leaves the United States military or civilian service for any reason.

**\*\* If a release clause in a lease offered to you differs from the above, please ensure you establish the full implication of any change by inquiring with the Housing Office at 226-2063.**



### East Anglia Regional Housing Office



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### Office Hours/Telephone Numbers & Website

- Housing Office RAF Lakenheath BLDG 429
  - 0800 – 1600: Mon, Tue and Wed
  - 0930 – 1600: Thu 0800 – 1530: Fri
  - US Holidays (Goal/Family/Down Days): Open
  - UK and MOD Holidays: Closed
- RAF Lakenheath Housing Office
  - Assistance (TLA/OHA/MFH Wait Lists): 226-2000
  - Referral (Community Housing): 226-2063
  - Facilities (MFH Inspections / Maintenance): 226-2064
  - Dialing from Off-Base: 01638-52 XXXX
  - FMS 01638 52 XXXX DSN 226-7030

[www.housing.af.mil/raflakenheath](http://www.housing.af.mil/raflakenheath)

[www.facebook.com/RAFLakenheathHousingManagementOffice](https://www.facebook.com/RAFLakenheathHousingManagementOffice)

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### RAFL



Liberty Village, RAFL

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### RAFM



10 – 12 Minute Drive from RAFL

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### RAFF



12-15 Minute Drive from RAFL

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### Television/AFN

- TV License - TV, Cell Phone, Tablet, Laptop etc. ([www.tvlicensing.co.uk](http://www.tvlicensing.co.uk))
- Off-Base Housing – Freeview, Sky, BT etc.
- RAF Feltwell, RAF Mildenhall, RAF Lakenheath AFN available with additional UK Freeview channels
  - Sky, BT etc.
- DECT 6 devices – Illegal in the UK, £5000 fine

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## First Term Airman (FTA)

### Direct POCs for your Housing Needs

- Assistance with your house search
- TLA reimbursement
- Advance Overseas Housing Allowance (AOHA), Overseas Housing Allowance (OHA), Moving in Housing Allowance (MIHA)
- FMS furniture and appliances
- Lease reviews
- Assistance with Council Tax exemption forms

If you are a First Term Airman please contact –  
**Mrs. Nicky Arnold** – DSN: 226-6157 or Commercial: 01638-526157  
**Ms. Diane Hanrahan** – DSN: 226-6123 or Commercial: 01638-526123

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## Temporary Lodging Allowance (TLA)

- **Mandatory** – Report to the Housing Office within 5 duty days of arrival
- **TLA entitlement** – Up to 60 nights
  - TLA is based upon the availability of Military Family Housing (MFH)
  - Refusal to occupy MFH will result in TLA entitlements stopping from the date the house is available for occupancy ( or delivery of FMS loaner furniture)
- **Appointments for TLA arrival claims every 10 days**

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## House Search Form

Date Viewed	Full Address (minus Post Code)	Reason for Non-Acceptance (Please be specific)

Generalization is insufficient such as:  
 Too Small,  
 Too Far,  
 Lacking facilities,  
 Too expensive  
 Stipulations, (children, pets)

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## Overseas Housing Allowance (OHA)

- **OHA Start date**
- **Utility Allowance**
- **Move In Housing Allowance (MIHA)**
- **Council Tax**

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## OHA Key Facts (JFTR)

- "The OHA program is designed to help offset housing expenses for a member and/or dependent at the assigned overseas location."
- "OHA is not intended, and must not be allowed to be used, for the personal enrichment of a member by including costs incurred for procuring/adapting a residence to accommodate renters or for vacation purposes."
- "OHA is intended to assist in paying for private sector leased/owned housing for a member and/or a member's dependent."
- "Disciplinary action addressed in JTR par. U1035 applies when housing allowances are used for other than the purpose intended." (i.e. gardening, window cleaning, housekeeping, laundry or ANY other extra personal service besides rent)

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## Advance Overseas Housing Allowance (AOHA)

- **Interest free loan**
- **Repayment over 12 months**
- **Forms available at Housing Office**
- **Must have signed approval from Commander**
- **Paid up to 3 days prior to tenancy start date**

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## Renting In The Community

- **Step 1** - Adequacy Standards Checklist required before OHA approval. Landlord/Agent will complete checklist and submit to Housing
- **Step 2** - Housing will arrange with Landlord/Agent to inspect the property
- **Step 3** - Once Housing have inspected and approved the property, you can sign your lease
- **DO NOT** sign a lease until the property is approved

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## Referral Counselling

- Assistance Request available to help with Landlord/Tenant disputes
- Referral Counselors are available to provide information on local standards of conduct, availability of housing and investigate/mediate complaints
- Use Rightmove.co.uk to find properties
  - Housing Office also advertise a small amount of properties in the office

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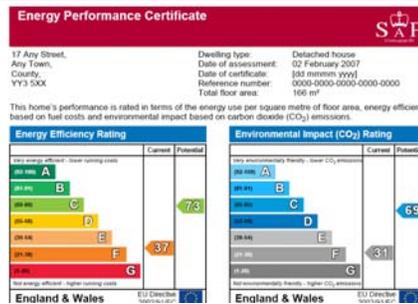
## Rental Advice

- Verify date available for occupancy
- Call for Adequacy Standards Checklist result DSN:226-2063
- Lease & Military Clause (Mandatory)
- Lease Renewals
- Termination Notice (must be in writing)
- Agent Fees are Non Reimbursable
- Security Deposits
- Condition Inventories
- DODDS School Bus Commuting areas
- Residential Security Checklist (MANDATORY)
- Non Temp Storage is ONLY authorized for MFH

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## Energy Performance Certificate (EPC)



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## Residential Security Checklist

- Required document for all Military members residing "off-base" per AFI 10-248 (Military housing off-base i.e. Feltwell, Lords Walk, are considered on base housing and need not complete)
- \*\*\*\*Utilize form when searching for off-base dwelling, complete and return to your Group ATO\*\*\*\*
  - 48 FW - 226-4523
  - 48 MDG - 226-8654
  - 48 MSG - 226-1901
  - 48 MXG - 226-6352
  - 48 OG - 226-3753

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## Short Term Lease

- Short term lease's are available Off-Base
    - Lease's from 1 week to several months
    - OHA authorized for short term lease (OHA change must be completed after moving into permanent housing)
    - Bridge the gap between TLA stopping and moving into permanent housing
  - Short term lease's must be approved by the Housing Office
    - List of approved units can be found at the Housing Office
    - **DO NOT** enter into a short term lease which has not been approved by the Housing Office
- Non-availability of a short term lease DOES NOT warrant an extension of Temporary Lodging Allowance (TLA)

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## Furnishings Management Section (FMS)

### Customer Service located on RAF Lakenheath

**Building 429**

0800 – 1600: Mon, Tue and Wed  
 0930 – 1600: Thu  
 0800 – 1530: Fri  
 US Holidays: Open  
 UK and MOD Holidays: Closed

Customer Service: 226-7030  
 Comm: 01638-527030



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## Furnishings Management Section (FMS)

- **Delivery Requests**
  - Deliveries/Pickups are either 0800-1200 or 1200-1600
  - You will be charged the government cost for a Delivery/Pickup in the following circumstances:
    - No Shows (No one was home to accept the delivery/pickup)
    - Cancelling your appointment with less than 24 Hours notice
    - If you need a re-delivery of an appliance due to size restrictions
    - Other preventable issues which prevent the delivery/pickup occurring
- **Loaner Furniture**
  - Loaner furniture available for up to a maximum 90 days
  - Must be returned to FMS in a clean condition. You may be charged the replacement cost for dirty furniture
  - Please do not allow Pets on soft furnishings

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## Landlord Tenant Statement



Measurements of appliance slots required before appliances can be issued. Please ensure these measurements are accurate.

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## Damage Complaints

- **Please ensure any damage caused by the Contractor during Delivery/Pickup is reported in the correct way:**
  1. Ensure damage is annotated on the FMS Paperwork, BEFORE signing
  2. Report damage to the Quality Assurance Section immediately for investigation on 226-7019 / 226-7497 / 226-7482
  3. Take photographs of the damage to support your claim
- **Failing to report damage immediately may invalidate your claim**

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# OHA Chart

**RAF LAKENHEATH / RAF MILDENHALL**

**GB352**

Effective Date	1-Nov-16	
Exchange Rate	\$ to £	£ to \$
	0.82	1.22

<b>MIHA (\$)</b>	\$332.19	<b>£272</b>
<b>Util Unacc</b>	\$443.33	<b>£363</b>
<b>Util Acc/Mil to Mil</b>	\$591.11	<b>£484</b>

Rank	With Dependent			Rank	Without Dependent		
	Max Rent	Max Rent	LES		Max Rent	Max Rent	LES
E1	<b>£1,050</b>	\$1,282.36	\$1,873.47	E1	<b>£945</b>	\$1,154.13	\$1,597.46
E2	<b>£1,050</b>	\$1,282.36	\$1,873.47	E2	<b>£945</b>	\$1,154.13	\$1,597.46
E3	<b>£1,050</b>	\$1,282.36	\$1,873.47	E3	<b>£945</b>	\$1,154.13	\$1,597.46
E4	<b>£1,050</b>	\$1,282.36	\$1,873.47	E4	<b>£945</b>	\$1,154.13	\$1,597.46
E5	<b>£1,200</b>	\$1,465.56	\$2,056.67	E5	<b>£1,080</b>	\$1,319.00	\$1,762.34
E6	<b>£1,375</b>	\$1,679.29	\$2,270.40	E6	<b>£1,238</b>	\$1,511.36	\$1,954.69
E7	<b>£1,375</b>	\$1,679.29	\$2,270.40	E7	<b>£1,238</b>	\$1,511.36	\$1,954.69
E8	<b>£1,375</b>	\$1,679.29	\$2,270.40	E8	<b>£1,238</b>	\$1,511.36	\$1,954.69
E9	<b>£1,750</b>	\$2,137.27	\$2,728.38	E9	<b>£1,575</b>	\$1,923.55	\$2,366.88
O1	<b>£1,200</b>	\$1,465.56	\$2,056.67	O1	<b>£1,080</b>	\$1,319.00	\$1,762.34
O1E	<b>£1,375</b>	\$1,679.29	\$2,270.40	O1E	<b>£1,238</b>	\$1,511.36	\$1,954.69
O2	<b>£1,200</b>	\$1,465.56	\$2,056.67	O2	<b>£1,080</b>	\$1,319.00	\$1,762.34
O2E	<b>£1,375</b>	\$1,679.29	\$2,270.40	O2E	<b>£1,238</b>	\$1,511.36	\$1,954.69
O3	<b>£1,375</b>	\$1,679.29	\$2,270.40	O3	<b>£1,238</b>	\$1,511.36	\$1,954.69
O3E	<b>£1,750</b>	\$2,137.27	\$2,728.38	O3E	<b>£1,575</b>	\$1,923.55	\$2,366.88
O4	<b>£1,750</b>	\$2,137.27	\$2,728.38	O4	<b>£1,575</b>	\$1,923.55	\$2,366.88
O5	<b>£2,000</b>	\$2,442.60	\$3,033.71	O5	<b>£1,800</b>	\$2,198.34	\$2,641.67
O6	<b>£2,000</b>	\$2,442.60	\$3,033.71	O6	<b>£1,800</b>	\$2,198.34	\$2,641.67

# Lakenheath Complex School Bus Map

## Lakenheath Complex School Bus Office

Registration  
01638-52-7013  
(DSN: 226-7013)

Sponsors with school age children should use this map as a guide when securing a home. Services are subject to change. Please contact the School Bus Office for information on bus stops prior to signing for a home.

### Catchment Area Key:

Elementary students attend (K-5) Feltwell Elementary School.

Elementary students attend Lakenheath Elementary (K-3) and Liberty Intermediate School (4-5).

There is only 1 Middle School (grades 6-8) located on RAF Feltwell and 1 High School (grades 9-12) on RAF Lakenheath.

### Feltwell Catchment Area

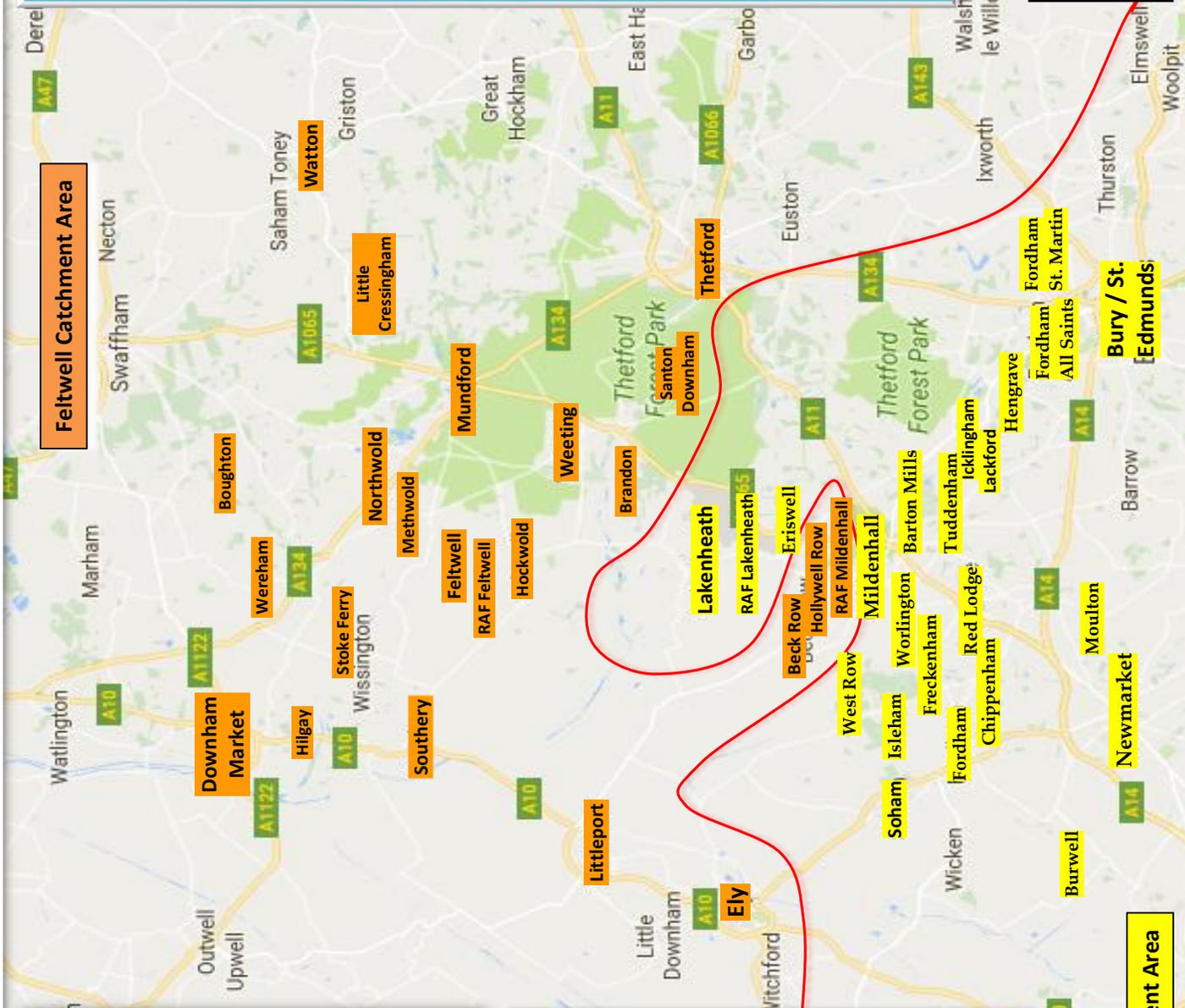
Beck Row  
Boughton  
Brandon  
Brookville  
Downham Market  
Ely  
Feltwell  
Hilgay  
Hockwold  
Hollywell Row  
Little  
Cressingham  
Littleport  
Methwold  
RAF  
Mildenhall  
Munford  
Northwold  
RAF Feltwell  
Santon  
Downham  
Southery  
Stoke Ferry  
Thetford  
Watton

The following villages are currently provided with school bus service.

Barton Mills  
Burwell  
Bury St.  
Edmunds  
Chippenham  
Eriswell  
Fordham  
Fornham All Saints  
Fornham St. Martin  
Freckenham  
Hengrave  
Icklingham  
Isleham  
Lackford  
Lakenheath  
Mildenhall  
Moulton  
Newmarket  
RAF  
Lakenheath  
Red Lodge  
Soham  
Tuddenham  
West Row

For additional educational questions, please contact the School Liaison Office at  
01638-52-5077/5078

**RODEA**  
**TRANSPORTATION**  
**EUROPE WEST DISTRICT**



### Lakenheath Catchment Area



# RESIDENTIAL SECURITY/EMERGENCY MANAGEMENT CHECKLIST

**For your safety, consider the following when selecting your off-installation housing:**

- Give preference to residences that maximize safety and security while minimizing the need for security upgrades.
- For single family residences, preference should be given to those with a perimeter barrier, such as a wall or fence that deters access to the property.
- Preference should be given to residences with off-street parking, and ideally secured in some manner.
- Entrance areas and apartment hallways should be illuminated.
- Entrances should have a substantial door.
- Each entrance should allow the occupant to identify visitors without opening the door.
- Each entrance should have a deadbolt lock or a secondary locking mechanism.
- Accessible windows/openings should have a latching or locking mechanism.
- Residences having multiple access routes to arterial roads should be given preference.
- Grounds adjacent to the building façade and all entrance areas and apartment hallways should be illuminated.
- Residences should be alarmed to protect accessible windows/openings and doors.
- Consider designating a safe haven within the house, along with a meeting place outside in case of emergency.
- Update AtHoc regularly, make sure home telephone number is included for recall and emergency notification.
- Maintain an emergency supply kit. See attached list

***Always remember to lock your car and your home!***

I certify that I have reviewed the Residential Security / Emergency Management Checklist and have taken it under advisement when selecting and maintaining this residence:

Print Name \_\_\_\_\_

Signature \_\_\_\_\_ Date \_\_\_\_\_

Residential Address \_\_\_\_\_



DEPARTMENT OF THE AIR FORCE  
48TH FIGHTER WING (USAF)

1 Apr 16

MEMORANDUM FOR TO WHOM IT MAY CONCERN

FROM: 48 CES/CEIH

SUBJECT: Verification of Right to Rent

1. This letter serves as notice that:

Military Members Full Name	Date of Birth	Nationality

Is present in the United Kingdom in connection with his/her military duties and is exempt from immigration control. Persons exempt from immigration control have an unlimited right to rent private rental accommodation in the United Kingdom. A copy of this letter may be maintained by landlords or their designated agents to satisfy the requisite checks required under the Right to Rent Scheme. However, the member's military identification card must not be copied for any recordkeeping purposes. Further guidance may be found at <https://www.gov.uk/government/publications/landlords-right-to-rent-checks-guide>.

2. Below listed names, date of birth and nationality are dependents of the prospective tenant that intend to live at the premises. They are exempt from immigration control.

Dependent Members Full Name	Date of Birth	Nationality

3. If you have any questions, please contact my POC, Mrs. Kathleen Wells, Chief Housing Assistance at 01638-526099.

*Dawn Davis-Spector*  
DAWN DAVIS-SPECTOR, CPM®  
Chief, Housing Element Branch



**DEPARTMENT OF THE AIR FORCE  
48TH FIGHTER WING (USAF)**

MEMORANDUM FOR 48 CES/CEIHH

FROM: Service Member (SM) Applying for Temporary Lodging Allowance (TLA)

SUBJECT: Incoming Temporary Lodging Allowance (TLA) Entitlement Application

**1. This form will determine your current TLA entitlement and will be used as supporting documentation for any TLA extension required. Failure to fill out this form correctly could jeopardize your continued entitlement to TLA.**

2. Name: \_\_\_\_\_ Grade: \_\_\_\_\_ SSN#: \_\_\_\_\_ Date: \_\_\_\_\_

Organization: \_\_\_\_\_ Duty Station: \_\_\_\_\_ Date of Arrival: \_\_\_\_\_

Circle which request for TLA this application is for: 1<sup>st</sup> 2<sup>nd</sup> 3<sup>rd</sup> 4<sup>th</sup> 5<sup>th</sup> 6<sup>th</sup>

3. Temporary accommodations (s) were occupied by:

\_\_\_\_ SM only \_\_\_\_ SM /Family Members \_\_\_\_ Family Members only

Name of Accommodations (s): \_\_\_\_\_

Stove (yes/no) Refrigerator (yes/no) Kitchen Sink (yes/no) Counter Top (yes/no) Cooking/eating utensils (yes/no)

**Note 2: If you occupied off-base accommodation**, a non-availability letter for that period must accompany this claim. Non-availability letters must be for no more than 10-day increments and be obtained from Lodging prior to staying off-base.

**Note 3: If your temporary accommodation has all the above facilities except cooking/eating utensils**, you will be required to go to the Airman Family Readiness Center (AFRC) at your respective base and sign out cooking/eating utensils. If the Airman Family Readiness Center (AFRC) do not have the cooking/eating utensils, an Airman Family Readiness staff member must sign the following statement.

I verify the non-availability of cooking/eating utensils for the above member: \_\_\_\_\_ Date: \_\_\_\_\_

4. I understand my TLA Entitlement my terminate if I:

- a. Refuse to occupy available adequate housing.
- b. Enter into a lease, mortgage or occupy permanent Government quarters.
- c. Do not occupy temporary lodgings at personal expense.
- d. Fail to comply with regulatory requirements.
- e. Request late delivery of household goods for personal reasons.
- f. Fail to seek private rental housing aggressively when required.
- g. Request to be bypassed on the quarters list for personal reasons.
- h. Vacate permanent quarters prematurely for personal reasons.
- i. Delay or fail inspection of Government quarters for personal reasons (not an emergency).
- j. Go on leave outside the country of assignment.
- k. Am offered single quarters when the TLA eligibility is based on non-availability of bachelor quarters and seek Family quarters to accommodate non-command-sponsored dependents.

House Search Record (additional houses may be listed on a separate sheet of paper):

Date Viewed	Full Address (minus Post Code)	Reason for Non-Acceptance (Please be specific)

**6. Maximum Temporary Lodging Allowance (TLA) for Home Buyers:** The maximum TLA authorized is the **average TLA** days for RAF Lakenheath & RAF Mildenhall. The homebuyer is to actively seek temporary accommodations in a short-term lease, while waiting for purchase to be complete. **Please note that a person is not entitled to TLA when he/she intends to permanently reside in the dwelling (as evidenced by his or her plan to purchase the residence).**

TLA Clerk Verification

\_\_\_ Your Incoming TLA Entitlement Application is acceptable.

\_\_\_ Your Incoming TLA Entitlement Application is not acceptable for the following reason:

Reasons for non-acceptance for highlighted houses are not acceptable and may jeopardize future claims.

**Acknowledgements:**

\_\_\_ 1. For Lodging reimbursement expenses, I am required to list two properties that I have viewed on my 1<sup>st</sup> claim and at least five properties on all other claims unless I have accepted a property. If I have not accepted a property by my 3<sup>rd</sup> claim, an appointment will be made for me to meet with the Housing Manager to assist me with my house search. If I have not accepted a property by my 4<sup>th</sup> claim, I will be required to meet with the 48 CES/CC.

\_\_\_ 2. I have been advised that TLA will not be extended past \_\_\_\_\_ and I am required to accept a property which will be available before my TLA entitlements ends.

**Comments:**

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\_\_\_\_\_  
TLA Clerk Signature

\_\_\_\_\_  
Service Member Signature

\_\_\_\_\_  
Housing Manager Signature (for TLA applications beyond 30 days)

**LANDLORD (AGENT) – TENANT STATEMENT  
US GOVERNMENT LOANER FURNITURE/APPLIANCES**

\_\_\_\_\_  
**Tenant Printed Name (Last, First, Middle) and Signature**

\_\_\_\_\_  
**Economy Address, including Post Code and Telephone Number**

**To Whom it may concern:**

The landlord/Agent agrees that all US Government property/supplies will not be held in lieu of any debts incurred by the tenant. Further, in cases of emergency, the landlord/agent agrees to permit a government representative to enter the premises and remove such US Government property. The landlord/agent hereby authorizes the installation of the following Government Owned Appliances at the above address, **provided they are not furnished by the landlord IAW AFI32-6004 Para.2.8.5.3.2.** and certifies that connections are available for the appliances(s) listed.

**PLEASE MEASURE CAREFULLY WIDTH AND HEIGHT OF AVAILABLE SPACE AND ALSO ANY DOORWAYS THROUGH WHICH APPLIANCES WILL BE MOVED TO CHECK FOR APPROPRIATE FIT.**

APPLIANCE	SELECT TYPE	SPACE AVAILABLE Height/Width
1. REFRIGERATOR	UK Model or US Model	
2. ELECTRIC COOKER	Various sizes, please measure carefully	
3. WASHER	UK Model	
4. DRYER	UK Model	

5. TRANSFORMERS	Quantity requested	<input type="text"/>
6. WARDROBES	Quantity requested	<input type="text"/>

Landlord/Agent Name: Print and Sign \_\_\_\_\_

Address and Telephone  
Number \_\_\_\_\_

\_\_\_\_\_  
**FURNISHINGS MANAGEMENT SECTION  
For CUSTOMER SERVICE, THE HOUSING OFFICE, BLDG 429, RAF LAKENHEATH  
For Self Help Pick up or Drop off, BLDG 73, SCAMPTON ROAD, RAF FELTWELL**

Phone 01638 527030/DSN 226 7030

Fax 01638 523712/DSN 226 3712

Email: [48ces.ceacf@us.af.mil](mailto:48ces.ceacf@us.af.mil)

**INBOUND BRIEFING QUESTIONNAIRE**

**(PLEASE PRINT ALL INFORMATION CLEARLY)**

NAME: \_\_\_\_\_ RANK: \_\_\_\_\_ SSN: \_\_\_\_\_  
Last, First, Middle Initial(s)

DATE DEPARTED LAST DUTY STATION: \_\_\_\_\_ DATE OF ARRIVAL: \_\_\_\_\_

DATE OF RANK: \_\_\_\_\_ DEROS: \_\_\_\_\_

FIRST DATE OF ACTIVE DUTY: \_\_\_\_\_ DATE OF SEPARATION: \_\_\_\_\_

SQUADRON: \_\_\_\_\_ DATE OF MARRIAGE: \_\_\_\_\_

DUTY PHONE: \_\_\_\_\_ CELL PHONE: \_\_\_\_\_

HOME E-MAIL ADDRESS: \_\_\_\_\_

WORK E-MAIL ADDRESS: \_\_\_\_\_ @us.af.mil

ACCOMPANIED TOUR: YES / NO – IF YES COMPLETE BELOW:

<u>NAME</u>	<u>RELATIONSHIP</u> (Spouse/Daughter/Son/Stepson etc)	<u>SEX(M/F)</u>	<u>DATE OF ARRIVAL</u>
_____			
_____			
_____			
_____			
_____			

LODGING: GATEWAY INN  LIBERTY LODGE  OFF BASE HOTEL  DORMS   
RAF MILDENHALL RAF LAKENHEATH

**IMPORTANT**

**MEMBERS MUST READ THE STATEMENT BELOW AND SIGN.**

In accordance with the Joint Travel Regulation, para. 9150, TLA is provided to partially reimburse a member for more than normal expenses incurred while occupying temporary lodging.

If there are government-controlled housing available, accompanied members will be offered the next available unit. In accordance with USAFE-USAF Instruction 65-104, para. 14: If a service member refuses to occupy available government-controlled quarters, TLA is terminated the first date Furnishings Management Section (FMS) can deliver loaner furnishings based on the date quarters are available.

SIGNED: \_\_\_\_\_ DATE OF BRIEFING: \_\_\_\_\_

## CERTIFICATE OF UNDERSTANDING

I \_\_\_\_\_ certify that I have been advised by the installation commander or designee of the commuting areas for transportation to schools serving the RAF Lakenheath, RAF Mildenhall and RAF Feltwell communities. I understand that school bus transportation is provided only within the commuting area. I acknowledge that if I obtain family housing outside this area, I must transport my dependent student(s) between my residence and the school or an existing school bus stop with the commuting area, at my expense.

I acknowledge receipt of the Resident Security Checklist and understand that I am responsible for completing the form if I rent/purchase a property in the local community. I confirm that I will submit the form to the Housing Office and the ATO for any property I rent/purchase in the local community during my tour.

I also acknowledge, per the Joint Travel Regulation, para. 10020, "The OHA program is designed to help offset housing expenses for a member and/or dependent at the assigned overseas location. The reported housing must be the actual residence that the member occupies and from which the member commutes to and from work on a daily basis. . . . OHA is not intended, and must not be allowed to be used, for the personal enrichment of a member by including costs incurred for procuring/adapting a residence to accommodate renters or for vacation purposes. OHA is intended to assist in paying for private sector leased/owned housing for a member and/or a member's dependent. Disciplinary action addressed in par. 1035 applies when housing allowances are used for other than the purpose intended" (*e.g. gardening, window cleaning, housekeeping, laundry or ANY other extra personal service besides rent*).

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(Signature of Member)

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(Date Signed)